

Leeds Citizens Panel - Environmental Services satisfaction results

APPENDIX C

Analysis of Number of Respondents from the Panel

Locality:	ENE LOCALITY			WNW LOCALITY				SSE LOCALITY		
Area Committee:	IE	INE	ONE	INW	IW	OW	ONW	OE	IS	OS
Number represented on Panel:	62	129	86	78	68	97	107	85	79	84

Overall, how satisfied are you with the level of cleanliness of your local neighbourhood?

Satisfaction Rating	ENE LOCALITY			WNW LOCALITY				SSE LOCALITY		
	IE	INE	ONE	INW	IW	OW	ONW	OE	IS	OS
	%	%	%	%	%	%	%	%	%	%
Satisfied/Very satisfied	21	51	72	35	15	47	59	49	25	47
Neither satisfied nor dissatisfied	24	20	15	19	22	25	19	22	32	19
Dissatisfied/Very Dissatisfied	55	30	13	47	63	28	23	30	42	35

Are you satisfied with the cleanliness of your local neighbourhood (the area within 10-15 mins of your home), in terms of:

Issue	IE
	% satisfied
Graffiti	52
Fly-posting / stickers	47
Fly-tipping	26
Overgrown trees etc	26
Litter	24
Weed growth	20
Dog fouling	15

Issue	INE
	% satisfied
Graffiti	68
Fly-posting / stickers	67
Fly-tipping	59
Dog fouling	40
Weed growth	39
Overgrown trees etc	34
Litter	33

Issue	ONE
	% satisfied
Graffiti	85
Fly-posting / stickers	72
Fly-tipping	61
Litter	56
Weed growth	47
Overgrown trees etc	41
Dog fouling	31

How satisfied are you with provision of litter bins in your local neighbourhood (area within 10-15 mins of your home) in terms of:

Question	ENE LOCALITY			WNW LOCALITY				SSE LOCALITY		
	IE	INE	ONE	INW	IW	OW	ONW	OE	IS	OS
	% satisfied	% satisfied	% satisfied	% satisfied	% satisfied	% satisfied	% satisfied	% satisfied	% satisfied	% satisfied
Number of bins	13	34	48	26	24	32	35	44	34	49
Physical condition of the bins	26	42	59	39	37	42	41	54	40	56
Location	18	39	43	32	24	33	42	46	38	48

How far do you agree with the following statements?

Question	ENE LOCALITY				WNW LOCALITY					SSE LOCALITY		
	IE	INE	ONE		INW	IW	OW	ONW		OE	IS	OS
	% agree	% agree	% agree		% agree	% agree	% agree	% agree		% agree	% agree	% agree
Local residents take responsibility for their own litter/domestic waste	53	77	76		61	57	72	70		63	60	63
Local residents take responsibility for the upkeep of their neighbourhood	43	47	57		28	38	52	44		54	38	46
Local residents should do more to keep the neighbourhood clean and attractive	77	61	61		72	66	69	67		76	72	79
Local shops/ businesses take responsibility for their own waste	69	63	73		64	65	69	60		63	57	70
I am confident that I know how to report problems with cleanliness in my area	55	42	49		53	41	42	47		55	41	63